



01933 462 130

PRICE LIST APM

Telephone Answering And Other Services:

No set up fee

Monthly Call Packages:

PACKAGE	Cost per Month	Number of messages included	Cost of additional messages
StarCall 20	£49.50	20	£1.30
StarCall 50	£72.50	50	£1.25
StarCall 100	£125.00	100	£1.20
StarCall 200	£225.00	200	£1.10
StarCall 300	£320.00	300	£1.05
Low User *	£26.50	Up to 10	£2.30 until 20 messages

* There is a minimum monthly fee of £26.50 per month which will include the first 10 calls and all reasonable administration costs and charges. Our **Guarantee** is that, if you are on a standard package, you will always be assigned to the **most cost effective package** for your call volume, each month.

Basic Diary Management From £12.50 per month depending on the complexity and number of users.

Additional DDI's will be charged at £10.00 per month for 1st additional line and £5.00 for each additional line thereafter.

Message Delivery:

Email and Fax	FREE
End of day summary report (Email)	FREE
Wrong Numbers & Cold Calls	FREE
Text messages	20p per SMS
Patched calls	35p per patch

Voice mail Services:

Voice mail box, Retrieval and access, Email alert	FREE
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Diary Management, Order taking, Taking payments, Data Collection, Outsource Reception:

We have a number of services we offer which can make your business lives more effective; the cost depends on the complexity and length of calls received or made. Please ask for details.

Business Services, such as:

Business Address	Price on request
Mailbox/mail forwarding	Price on request
Telephone Numbers	£2.50 per month

Outbound Telephone Services, including:

Database cleansing/Building	
Client Contact	
Surveys/Research	Price on request

* There may be additional costs for Diary Management, Order taking or other ancillary activities undertaken.

ASK ABOUT OUR GUARANTEE – THIS IS UNIQUE TO STAR

Our services carry a minimum 3 month contract; if you wish to terminate the contract all we ask is that you run the contract to the end of the month following the month in which you give notice.

All charges are exclusive of VAT and all prices are subject to change.

"YOU'RE ALWAYS IN. EVEN WHEN YOU'RE OUT"

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