

CPD EVENT RECORD - LEARNING BY ONESELF

CLINICAL SUPOPORT - CONFIDENTIALITY

with Claire Short and Zara Ford

RECORDING

50
minutes

Summary

The discussion covers various topics related to patient confidentiality, data protection, and handling sensitive information in a healthcare practice. The speakers discuss best practices for protecting patient privacy, dealing with requests for medical records, and navigating the requirements of GDPR. They touch on best practice for dealing with complaints.

NICE Guidelines:

Principles and Standards of Practice

OSTEOPATHIC THEMES (Osteopathic Practice Standards 2019)

- A. Communication and patient partnership: A1
- B. Knowledge, skills and performance: B1, B2, B3, B4
- C. Safety and quality in practice: C3
- D. Professionalism: D1, D2, D3, D4, D5


This discussion is highly relevant to Communication and Consent.

Certification

This certificate confirms that

Louise North

participated in this CPD event



S L BRUCE, APM Director

Please note: the time shown on the certificate reflects the duration of the event. When claiming your CPD, you should ensure that you only claim for the time you were present. In the event of an audit, APM records can be used to show the time at which you logged in.

Evaluation, Reflection and Impact on Practice *(this part of the certificate is **not** automatically generated - it has been entered by the participant)*