

CPD EVENT RECORD - LEARNING WITH OTHERS

Clinical Support Discussion with Claire Short

LIVE EVENT

22nd October 2024

50
minutes

Summary

The discussion focused on improving communication practices with General Practitioners (GPs) and patients, particularly regarding consent and complaint procedures. Key points included structuring GP letters to enhance clarity, maintaining professional boundaries, and ensuring consistent patient consent. Strategies for respectful and concise communication were shared, as well as ways to uphold ethical standards and manage patient expectations effectively.

NICE Guidelines:

Principles and Standards of Practice

OSTEOPATHIC THEMES (Osteopathic Practice Standards 2019)

- A. Communication and patient partnership: A1
- B. Knowledge, skills and performance: B1
- C. Safety and quality in practice: C1
- D. Professionalism: D1

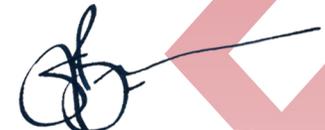
Objective Activity: Yes, Communication & Consent: Yes

Certification

This certificate confirms that

David Gray

participated in this CPD event



S L BRUCE, APM Director

Please note: the time shown on the certificate reflects the duration of the event. When claiming your CPD, you should ensure that you only claim for the time you were present. In the event of an audit, APM records can be used to show the time at which you logged in.

Evaluation, Reflection and Impact on Practice *(this part of the certificate is **not** automatically generated - it has been entered by the participant)*