

CPD EVENT RECORD - LEARNING WITH OTHERS

CLINICAL SUPPORT - CONFIDENTIALITY

with Claire Short and Zara Ford

LIVE EVENT

12th March 2025

50
minutes

Summary

The discussion covers various topics related to patient confidentiality, data protection, and handling sensitive information in a healthcare practice. The speakers discuss best practices for protecting patient privacy, dealing with requests for medical records, and navigating the requirements of GDPR. They touch on best practice for dealing with complaints.

NICE Guidelines:

Principles and Standards of Practice

OSTEOPATHIC THEMES (Osteopathic Practice Standards 2019)

- A. Communication and patient partnership: A1
- B. Knowledge, skills and performance: B1, B2, B3, B4
- C. Safety and quality in practice: C3
- D. Professionalism: D1, D2, D3, D4, D5

This discussion is highly relevant to Communication and Consent.

Certification

This certificate confirms that

Kieran Chhabra

participated in this CPD event



S L BRUCE, APM Director

Please note: the time shown on the certificate reflects the duration of the event. When claiming your CPD, you should ensure that you only claim for the time you were present. In the event of an audit, APM records can be used to show the time at which you logged in.

Evaluation, Reflection and Impact on Practice *(this part of the certificate is **not** automatically generated - it has been entered by the participant)*

Listening to this discussion has reinforced the importance of maintaining patient confidentiality in all aspects of my practice. I will ensure that my communication with patients is clear, that they understand their rights to privacy, and that I document all consent appropriately. I will also review my clinic's confidentiality policies to ensure they comply with best practices and legal requirements.