

# CPD EVENT RECORD

## Case-Based Discussion

**Live Event:**  
*Learning  
With Others*

This discussion concerned the extent to which a practitioner should accommodate, or be influenced by, a patient's desire for specific treatment. While it was agreed that treatment had to be driven by the practitioner's findings and diagnosis, it was also felt that they needed to take account of the patient's wishes, if only to encourage trust in the practitioner and set the stage for good outcomes. Safety, of course, was deemed to be paramount.

A number of strategies were proposed, many revolving around good communication techniques.

Where a practitioner's decision did not coincide with the patient's preference, the need for clear consent was emphasised, particularly when the patient had stated a wish NOT to have a specific treatment.

### Chiropractic Code 2016

**A** Put the health interests of patients first

A1 A2 A3 A4 A5 A6 A7

**B** Act with honesty & integrity. Maintain the highest standards of professional/personal conduct

B1 B2 B3 B4 B5 B6 B7 B8 B9

**C** Provide a good standard of clinical care and practice

C1 C2 C3 C4 C5 C6 C7 C8 C9

**D** Establish and maintain a clear professional relationship with patients

D1 D2 D3 D4

**E** Obtain informed consent for all aspects of patient care

E1 E2 E3 E4 E5 E6 E7

**F** Communicate properly and effectively with patients, colleagues and other healthcare professionals

F1 F2 F3 F4 F5 F6

**G** Maintain, develop and work within your professional knowledge and skills

G1 G2 G3 G4 G5 G6

**H** Maintain and protect patient information

H1 H2 H3 H4 H5 H6 H7

### Certification

This certificate confirms that  
**Suzanna Fletcher**  
participated in this CPD event

  
S L BRUCE, APM Director

**45**  
minutes

**Learning with Others**  
Live, online discussion  
21<sup>st</sup> February 2023

### Confirmation

I confirm that this is an accurate reflection of my learning during this event.

Signed: .....

### Osteopathic Practice Standards 2019

**A** Communication and patient partnership

A1 A2 A3 A4 A5 A6 A7

**B** Knowledge, skills and performance

B1 B2 B3 B4

**C** Safety and quality in practice

C1 C2 C3 C4 C5 C6

**D** Professionalism

D1 D2 D3 D4 D5 D6  
D7 D8 D9 D10 D11 D12

**Objective Activity: Case-Based Discussion**  
**Communication & Consent: Yes**

  
Academy  
of PHYSICAL MEDICINE

### Evaluation, Reflection and Impact on Practice *(this part of the certificate is **not** automatically generated - it has been entered by the participant)*

Hearing the views of other practitioners on the problem of dealing with a patient who tries to dictate treatment was very helpful. It was also a useful reminder that I must be careful that my desire to help does not adversely affect my clinical decision-making.