CPD EVENT RECORD

Case-Based Discussion

Summary

This case concerned a woman, unknown to the clinician, who had telephoned to find out whether the words used by a male NHS medical consultant (discipline unknown, but probably gynaecology) were "normal" in medical practice. She said that, during the consultation, he had told her that at some point he would have to "finger her".

Live Event:

Learning

With Others

The discussion covered issues of consent (it was not known whether he had actually carried out an invasive procedure, nor whether any form of consent had been obtained) and patient safeguarding. There was some debate over whether osteopaths/chiropractors should report practitioners outside their own professions, and whether a complaint arriving via a third party would be accepted by the relevant General Council.



Evaluation, Reflection and Impact on Practice (this part of the certificate is not automatically generated - it has been entered by the participant)

This was a powerful reminder not only of the importance of good communication with patients, but also of my responsibility for helping keep patients from harm. I feel better prepared to deal with such problems as a result.