

CPD EVENT RECORD

COMMUNICATION STYLES

with Chris Chippendale DC

Recording:
*Learning
by Oneself*

This discussion and demonstration helped explain the different communication styles that patients might exhibit and how a practitioner can respond and adapt to get the most from them.

A demonstration using two subjects with different styles was used to illustrate the process and to bring out aspects of body language which were helpful in determining their character.

Chiropractic Code 2016

A Put the health interests of patients first

A1 A2 A3 A4 A5 A6 A7

B Act with honesty & integrity. Maintain the highest standards of professional/personal conduct

B1 B2 B3 B4 B5 B6 B7 B8 B9

C Provide a good standard of clinical care and practice

C1 C2 **C3** C4 C5 C6 C7 C8 C9

D Establish and maintain a clear professional relationship with patients

D1 D2 D3 D4

E Obtain informed consent for all aspects of patient care

E1 E2 E3 **E4** E5 E6 E7

F Communicate properly and effectively with patients, colleagues and other healthcare professionals

F1 F2 F3 **F4** F5 F6

G Maintain, develop and work within your professional knowledge and skills

G1 G2 G3 G4 G5 G6

H Maintain and protect patient information

H1 H2 H3 H4 H5 H6 H7

Equality, Diversity & Inclusion: Yes

Certification

This certificate confirms that

participated in this CPD event


S L BRUCE, APM Director

90
minutes

Learning by Oneself
Recorded

Confirmation

I confirm that this is an accurate reflection of my learning during this event.

Signed:

Osteopathic Practice Standards 2019

A Communication and patient partnership

A1 A2 A3 A4 A5 A6 A7

B Knowledge, skills and performance

B1 B2 B3 B4

C Safety and quality in practice

C1 **C2** C3 C4 C5 C6

D Professionalism

D1 D2 D3 D4 D5 **D6**
D7 D8 D9 D10 D11 D12

Objective Activity: None

Communication & Consent: Yes


Academy
of PHYSICAL MEDICINE

Evaluation, Reflection and Impact on Practice (this part of the certificate is **not** automatically generated - it has been entered by the participant)