## CPD EVENT RECORD REBUILDING PRACTICES POST-COVID

**Recording:** Learning by Oneself

with Nigel Botterill and Nicola McLennan

## Summary

This discussion concerned the process of rebuilding practices in the wake of the coronavirus lockdown, taking into account the constraints on practice imposed by anti-infection measures. Advertising, marketing, fee structures and the use of the government's "Bounce-Back Loan" were discussed, with emphasis on sensible financial planning, ethical advertising and good communication.



## **Evaluation, Reflection and Impact on Practice**

On reflection, this was a useful reminder that patients will fully understand the need for fee increases, given the current constraints, and are likely to respond well to practices reopening. I was also reminded of the need myself to recognise that this is not exploitation of patients, but a process of keeping my business afloat, while delivering much-needed care.

## Confirmation

I confirm that this is an accurate reflection of my learning during this event.

Signed: